



## Stakeholders' Feedback Analysis Report 2018-19

### Action Taken Report

The Stakeholders' Feedback Analysis Report 2018-19 was placed in the meeting of the Academic Sub-Committee (Academic Planning Body) held on 13.12.2019 for perusal and to take resolution for necessary action as may be necessary.

#### **The excerpt of the minutes of the meeting relating to the discussion on the Feedback Report**

**Agenda 2:** To place the Stakeholder Feedback Analysis Report 2018-19 for perusal by the Academic Sub-committee.

The stakeholder Feedback analysis Report 2018-19 prepared by the external expert was placed and discussed. The focus of discussion was on the responses provided by the students on 2 general subjects read as electives alongside the Honours/Major course. General subjects were chosen for discussion to understand how students have assessed the faculty of other departments who teach the general subjects

The scale of assessment ranges from **A** to **D** in descending order for “very good”, “good”, “satisfactory” and “unsatisfactory” respectively. The following important observations were made-

- (i) More than 70 % of the respondents find teaching skills of the faculty as “very good” and less than 1% state “unsatisfactory
- (ii) Around 75% respondents find teachers to be very sincere.
- (iii) About 66% respondents state that the ability of faculty to generate interest in the subject is “very good”
- (iv) Faculty communicates very well
- (v) Teachers are generally always available for the students
- (vi) Teacher are highly punctual in conduct of classes
- (vii) Almost 77% respondents state that the faculty completes syllabus in time
- (viii) In overall rating, 68% respondents state “very good”

In view of the above general observations, the HOI asked the members (all HODs) to discuss the result with the other members to identify the weak areas in teaching the general subject, to see whether the syllabus was being completed in time, to ensure communication with the students of

other departments in a general class and also strive to generate interest in the subject by adopting new methods of lecture delivery.

Apart from teaching-learning the other areas of interest for the students are the library, common room, canteen, washrooms, security and such others. Analysis indicate that overall students find library hours library resources, security and washrooms satisfactory. Range of books in the library was found to be “very good” by only 50% respondents. Hence this was an area which needs attention. Reading room environment needs improvement. The members felt that more text books and reference books should be purchased. But others such as teaching gadgets, drinking water arrangements, office support etc. would need improvement.

It was also resolved to have better internet connectivity particularly for the classroom computers in the current academic session of 2019-20, so that e-resources could be accessed by the students in the classroom.

## Members Present 13.12.2019

1. ~~Chaitanya~~ 13/12/2019
2. Sanchita Sen 13/12/19
3. K. Dasgupta 13.12.19.
4. ~~Gr. K. Dasgupta~~ 13/12/19
5. ~~Arindam K. Chakrabarty~~ 13/12/19
6. Raj Kumar Barman 13/12/19
7. Biswjit Choudhury 13/12/19
8. Rabi Bhattacharya . 13/12/2019 .
9. Sharmi Chakraborty 13/12/19
10. Mausumi Mukherjee 13.12.19.
11. Chandrima Ghosh 13/12/19
12. Subanita Chakraborty 13/12/19
13. Shampa Sarkar 13.12.19