

GMGC COVID HELP LINE:

The NSS Unit-1 of Gokhale Memorial Girl's College took the initiative of helping people out by using social media as a medium. A group named GMGC HELPLINE was created in WhatsApp on 5th May 2021 and currently that group contains NSS and non NSS students from various departments, ex-Gokhalites, teaching and non-teaching staff, summing up to around 100 active members.

A poster has been circulated in every possible medium with contact numbers of the front desk members of GMGC HELPLINE, which operates all over West Bengal. This Helpline started with the initiative of NSS unit but it has been operational with the effort of the entire college.

THE WAY IT WORKS:

Since May 5, 2021 to till July 22, 2021, GMGC Helpline has stayed open 24/7. More than 200 cases have been solved by the Helpline team till today.

This helpline has been organized and divided into front desk members and back end verifiers. The front desk members contact the patient family directly before handling any case and the back end verifiers continuously verify contacts before providing any lead to the patient family.

The main group has segregation and for each segregation, different WhatsApp groups have been created. The four groups are:

- 1. Hospital Group
- 2. Oxygen Group
- 3. Blood and Plasma Group
- 4. Food Group

Now, each group has 2 front desk members assigned to them, 2 of them are further divided into morning shift and night shift(12am12pm and vice versa) and they get calls accordingly. But the front desk members are there in all the groups so that they can work in place of someone who is currently inactive.

Each of these groups also contain a set of back-end verifiers which is different for each group. The back-end verifiers keep verifying these contacts as and when any patient family reach us out. So, by doing this, giving a list of numbers, from which half of them doesn't work to a distressed family, can be avoided.

PROTOCOLS:

Any sort of leads is not provided without patient verification so that there is no misuse of information. Front desk members try to communicate with the patient family as much as possible and try to be there for them and be empathetic in our approach.



Everything that is done, strictly falls under government circular and anything that is beyond, is prohibited in this helpline. The sole motive is to help people out in this dire situation by creating a network. The organization and maintenance of information are the key priorities of GMGC HELPLINE.







Patient's Name Covid Requirement Age Address Ailment Date of Test resoultion Report fever,,cold& cough, urine problem, Asit kr. singha 79 madhyamgram -----Bed ____ surgery bcecause of brain stroke Unknown 05-07-2021 Anonymous Asansol Unknown Oxygen Bed -----Swapan Kumar De Moulali, Creek Row Fever, breathing difficulty, 65 -----Bed 05-08-2021 drowsiness. O2 level - 87/88 Uday Sankar 5-5-21 unknown unknown unknown ----Blood Pramanick Bagmari North Road Senseless O2 level 41 Bed and Jaba Dutta 50 positive 5-5-21 Oxygen cylinder Rebecca Gomes 52 158, G.K. Guha Road, Weakness, Loose Motion, O2 levelpositive Bed 05-08-2021 Amulya Enclave, 85/86 Dumdum Cantonment, Kol - 28 bed and Ashim Baidya Thakurpukur fever, body pain, frequent drop in O2 Awaiting 63 ---saturation loss of taste and report Oxygen smell,heart patient with pacemaker cylinder 50 Weakness, Breathing problem, O2 Aditi Chakraborty Kankurgachi positive Bed 05-09-2021 level- 85 52 Subhod Das kankinara . keutia unknown Oxygen --------charakdanga 59 Thakurpukur cold, cough, breathing problem, O2 Oxygen, bed Seema Ghosh not yet ---level 86.cancer survior ,right side after C-ovid done paralysis due to cerebral test Aditi singh Dhakuria.AMRI 67 unknown ----blood ----Priyanka Choubey 38 Microlap Nursing Home Breathing Problem Positive Bed 05-08-2021 54 O2 level 88 and dropping unknown Baghajatin, jadavpur Positive Bed ----59 Jay prakash Lale town, 700048 O2 level dropping bed and 05-06-2021 Positive Agarwal Oxygen



Manju Biswas	71	Baidyabati , B.S park maidan	Hypertension, O2 level 88	Negative	Bed	
Purabi Dasgupta	94	unknown	O2 level 85-90 fluctuating		Bed	
Swapan Biswas	55	near Habra hospital	O2 level 58	Not yet done	Oxygen, bed after C-ovid test	05-06-2021
Prabir Banerjee	28	unknown	breathing problem, loss of weight, fever, cough & cold	Negative	Bed	
Biswanath Samanta	74	1no Hatgachia, Dhapa	Diarrhea, O2 level 88, urine infection, thyroid, neurological issue, high BP	Positive	ICU Bed	
Rina Das	58	Sirthimore	unknown		ventilation	
Durga Chakorborty	74	9 no central park, bansdroni, 70070	low O2 level		Oxygen	05-08-2021
Chaitali Bhowmick	58	Thakurpukur,2 no bacharpara rd, paschim barisha, South 24 paraganas, 700063	Breathing problem, can't talk, thyroid, hypertension, anaemic, need suction for removal of cough from lungs	Positive	BIPAP, CPAP, Ventilation	05-09-2021
Somnath Ghoshal	unknown	Durgapur	unknown	not yet done	c-ovid test required	05-09-2021
Suvendra Nath Moitra	62	Near Ruby General hospital	unknown		Covaxin 2 nd dose required	05-09-2021
Mou Joardar	43	Vidyasagar,Bhagajatin	High fever,cough,suffocation and body pain High sugar,high blood pressure and asthma O2 level-90		Oxygen and bed	05-09-2021
Sumitra Dhar	60	unknown	unknown		CGHS	05-10-2021
Arpita Sen	50	Arogya, near Alipore	O2 level below 80		ICU Bed , Oxygen	05-11-2021
Abinas Biswas	70	Ujiban Hospital	Fever(last recorded 28/4/2021) Oxygen level-68	Positive	ICU Bed	05-11-2021
Subir Bose	68	Dumdum	Dry cough , O2 level 80	Positive	ICU Bed	05-11-2021
Radarani Padui	80	15 no Sitalamata Lane , Baranagar, 700090	O2 level 84 and decreasing, blood pressure 107/63		Bed and Oxygen	05-10-2021
Rajashree Saha	51	Sonarpur	Can't breathe, walk or sit, Oxygen	positive	Bed and	05-10-2021



			level dropping		Oxygen	
Silpa Dey	25	209 kantadanga, Fingapara , North 24 paraganas, 743129	O2 level 72 and dropping, Fever, Shortness of breath	Positive	Bed	05-10-2021
Nandita Modak	unknown	18/16 Sitalamata Lane , 700090	O2 level 85	Awaiting report	Bed	05-10-2021
Arnab kr Guha	65	Baruipur	O2 level 94		ICU Ventilation	05-10-2021
Biswajit Sarkar	47	Dakshineswar	High fever	Positive	Bed	05-11-2021
Leena Chatterjee	83	Sreerampore	High Blood Sugar Oxygen level-80 and drastically fluctuating CT Scan- Chest Patches		ICU Bed	05-10-2021
Aniruddha Chatterjee	51	Kalighat Kolkata	Oxygen level falling Present Oxygen level 88	Positive	General bed with Oxygen	05-12-2021
Busina Khatun	42	Baduria , North 24 paraganas	O2 level 62-65	Positive	ICU Bed	05-12-2021
Sankar Roy	65	Ramchandra Ghosh rd, PO Kolkata, South 24 paraganas	O2 level 75 , Breathing problem	not yet done	Bed and Oxygen	05-12-2021
Arun Guha	76	Near Belgharia Station	Oxygen level -76		Oxygen Cylinder	05-13-2021
Anand Rai	54	Apex clinic Pvt LTD, Behala 38 ,P N Mitra Brickfield rd , Kolkata- 700041	O2 level 80 , lung damage 59% , diabetes , glucose level 250 , C reactive protein level 49.6	Positive	ICU Bed	05-13-2021
Rajdeep singha	28	unknown	O2 level 86		ICU Bed	05-13-2021
Munmun Chowdhury	45	Pranashree, Kolkata	unknown	Positive	Blood	05-13-2021
Usha Baid	49	Saltlake City, Kolkata	Cough, weakness, low O2 saturation O2 level at 75	Positive	Bed	05-13-2021
Samita Paul	64	B.T rd ,Tobin rd , near Noapara Metro station	Melana , Anaemia		Blood	05-13-2021
Sambhu Chatterjee	45	Rahara, Khardaha, Kolkata-700118, North 24 paraganas	Cough , Fever		RTPCR test	05-13-2021



Rajdeep Chatterjee	12	Rahara, Khardaha, Kolkata-700118, North 24	Fever		RTPCR test	05-13-2021
Jyostna Dutta	78	paraganas Block D, Arabinda Arena, Rahara Bazaar, khadaha, North 24 paraganas, 700118	O2 level 71, low O2 saturation & low level of potassium and sodium	Not yet	Bed and Oxygen	05-13-2021
Kiran Chand Jain	85	unknown	Coughing, breathing problem, O2 level 89	Positive	Oxygen cylinder	05-13-2021
Dipankar Ghosh	46	Shyambazar	Oxygen level with Oxygen Cylinder 90,Clinical Covid		IĆU	05-13-2021
Dipti Chatterjee	78	Picnic Garden	Cough,fever Oxygen level-92-95		Oxygen	05-13-2021
Anjani	unknown	Kankurgachi	Unknown		Oxygen	05-13-2021
Asit Singha	79+	Kolkata	Oxygen level fluctuating, coughing O2 level 90-91	Positive	ICU Bed	05-13-2021
Juthika Saha	87	Chaltabagan, Manicktala	Fever,Oxygen level -90		Oxygen	05-13-2021
Shambhu Kumar	61	Purulia	Fever, cough, O2 level -78,high pressure		ICU	05-13-2021
Poulomi Ghosh	31	Rishra, Panchanantala	Weakness,fever, O2 level-90-94		Oxygen	05-13-2021
Radharani Bhowmik	86	Tollygunge,near bhawani cinema,metro station	Fever, breathing problem, O2 level - 79		Oxygen	05-13-2021
Santosh Das	58	Behala Sakherbazar	Breathing problem, non covid(released from hospital) O2 level-88		Oxygen	05-13-2021
Rakhi Rakshit	52	Mayfair hospital , Dumdum	Breathing problem, O2 level 80	Positive	ICU Bed with wipe up	05-14-2021
Buddu Saha	50	Malda	unknown		Blood	05-13-2021
Paritosh Bhattacharyya	65	Palasahi Post office, kacharapara	Oxygen level 84- 88, Cough, fever, Diabetes, cerebral attack , undergone hip bone surgery		Oxygen	05-13-2021
Bibha Das	46	unknown	Diabetes, O2 level 70-80	Positive	ventilation Bed	05-13-2021
Madan Mohan poddar	79	Kankuragachi	O2 level 79& fluctuating, high risk of heart attack, Blood infection	Positive	Oxygen	05-14-2021



Tilak kr. Nag	71	Rashbehari	lungs detoriation, Fever, O2 level 97	Positive	Bed	05-14-2021
Gopa Bose	56	Habra	Positive value-20,O2 level-87-97		ICU	05-14-2021
Manju Rawani	46	Jamuria,near MBS petrol pump-713336	pneumonia,fever,hypoxia,O2 level- around 95 but fluctuating during hypoxia leading to sever breathing issues		Oxygen	05-14-2021
Mita Rudra	60	B32/7 kalindi estate housing complex,kalindi,Kolkata- 700089	breathing issue,chest pain,Oxygen fall,fever,O2 level-85,asthma,bp high		Oxygen,bed	05-14-2021
Abhay Kumar Nath	70	Jodhpur Park	Fever,cough and cold		Bed	05-14-2021
Subhash Paul	63	Baghajatin	Breathing problem,high temperature,O2 level-83		Oxygen	05-14-2021
Prashant Bhavsar	45	Unknown	Unknown		Bed with ECMO machine	05-14-2021
Sugata Chatterjee	46	714/6 Sarat Chatterjee Road,Shibpur,Howrah- 711102	High fever,O2 level-approx 89	Positive	Oxygen	05-14-2021
Kusum Devi Agarwal	80	Park View Hospital	O2 level-88-92,Blood Group-AB-ve		Plasma	05-14-2021
Gayatri Ghosh	91	76/A Ibrahimpur Rd, near Bidanpally rickshaw stand , Kolkata-700032	O2 level 90-95	Positive	Oxygen	05-14-2021
Rani Ghosh	84	Shyambazar	O2 level 86, Fever, Breathing problem	Awaiting report	Oxygen	05-14-2021
Arati Saha	85	Baguiati , Jagriti Sanga	Breathing problem, Headache, refusing food		Bed	05-14-2021
Biswanath Benia	81	Girish Park, near Haryana Bhawan, Kolkata	O2 level 90-91, Fever		Oxygen	05-14-2021
Maduri Ruj	54	Begunia more ,Barakar	O2 level 88-92		Bed	05-15-2021
Sandhya Dutta	62	Kolkata	O2 level less than 80	Positive	Bed	05-15-2021
Ramprasad Mukherjee	70+	Sagar Dutta hospital	respiratory problem, urine infection, Diabetes, lungs infection		ICU Bed	05-15-2021



Subhodeep Pyne	28	Kasba , Kolkata	breathlessness, low O2 saturation	Positive	Bed with ECMO support	05-16-2021
Bholanath Ganguly	65	220, Prafula nagar Iowland, Belgaria , Kolkata-700056	High Fever, cough, O2 level 92-96	Awaiting report	Bed	05-16-2021
Raj Kishore Sharma	40	120/1,BahribSarbamangla Punjabi para near petrol pump WB-713101	Hypoxia, Pneumonia O2 level-88-90		Oxygen	05-16-2021
Archana Chowdhury	66	Barasat	Extreme dizziness,low oxygen level,lungs affected		Ventilation	05-17-2021
Utpal Guha	63	1/57,Rajendra Prasad Colony Kolkata -700033	Sugar, high blood pressure, O2 level -84	Positive	Bed	05-18-2021
K.C. Saha Sankar	55	East Mall Road Kolkata 80	O2 level -82	Positive	Oxygen	05-19-2021
Renu Devi	40	AE 141 Khestopur 24 Parganas North	O2 level -88	Positive	Bed	05-24-2021